



## New President Announced

BY MELANI MOORE

The Missouri Bank is pleased to announce the promotion of Douglas Luetkemeyer, the former senior vice president and chief lending officer, to the office of president of The Missouri Bank.

In this new role, Luetkemeyer will be responsible for overseeing and supporting the leadership team in the execution of strategic initiatives and ensuring the delivery of excellent customer service to customers at all of our eight bank locations.

Luetkemeyer is a graduate of the University of Missouri-Columbia where he received his Bachelor of Science Degree in Finance & Banking. He began his banking career as a bank examiner with the Missouri Division of Finance. In 1995, Luetkemeyer joined The Missouri Bank as a member of its lending team.

He was promoted to senior vice president in 1999 and eventually took over the role of chief lending officer. Luetkemeyer served on several local boards including a past president of the Warrenton Chamber of Commerce as well as a past president of the Warrenton Rotary Club. When he is not working, his hobbies include hunting and golf.

His predecessor, Edward Buscher, will continue acting as Chief Executive Officer of the bank. Rob Volker will remain as the Western Region President.

“I’m excited to lead this dedicated team of professionals and look forward to expanding the strong relationships we have built with our customers over the years.” Luetkemeyer said.



## Using Your Debit Card Is About To Get Easier!

BY JEAN PAPE

The Missouri Bank is excited to announce contactless debit cards, with new images, COMING SOON!

What are contactless debit cards and how do they work?

Contactless payments are fast, secure, and convenient. Simply tap your contactless card on the Contactless Symbol (📶) at participating checkout terminals to pay on-the-go. Each transaction is accompanied by a one-time code so no personal information is exchanged. It's easy!



Look



Tap



Done

Contactless debit cards will be issued upon expiration of current debit card, with no charge. If you have any questions, please contact a New Accounts Representative at 636-456-3441.



# How to Avoid Debit Card Fraud

BY NICK BENNETT

Debit card fraud refers to unauthorized transactions or cash withdrawals from your account. The best way to prevent fraud from occurring is to follow basic card account maintenance and safety practices.

SOME BENEFICIAL WAYS TO PROTECT YOURSELF ARE:

**Setup online banking:** Setting up online banking allows for quick and easy access into your accounts so you can monitor the transactions that have taken place within your accounts.

**Proper Card Storage:** Safely store active cards when they are not in use, and shred all old debit/credit cards. Whether your card is active or destroyed, it's a good idea to check your account statement regularly to make sure there's been no fraudulent activity.

**Go Paperless:** Receiving paper bills or statements by mail leaves a paper trail of all your accounts. If these documents are not properly secured or disposed, they could end up in the wrong hands that could potentially lead to your accounts being compromised.

**Protect your personal devices:** Password protecting both your device and your online banking is critical. I would recommend not reusing passwords for multiple sites as it increases your risk of being compromised, if targeted.

**Use a secure network:** If an unsecured network is used, you have no idea who or what is on that network. With that being said, an unsecured network could be collecting your financial credentials to your accounts allowing your account/s to be compromised.

**Use only bank ATMs:** Bank owned ATMs are trusted devices that are monitored by a specific financial institution. These devices tend to be more secure than ATMs that are not managed by a financial establishment.

**Card Skimming:** Certain situations may be out of your control, but some could be recognizable if you are alert of your surroundings. Credit and debit card skimming is when potential thieves steal or "skim" your card information with a skimming device. These hard to detect devices fit over original card readers, such as at gas stations or at retail stores. The skimmers usually make an illegal copy of your card (called "cloning") and use fraudulently online or over the phone. The main thing is to not use any machine that may look suspicious.

If you do experience a compromised debit card you should report all fraudulent charges to us at 1-636-456-3441 or 1-800-472-3272 (Option 2).

# Switch to eStatements Now!

BY MELANI MOORE

Why should you switch to eStatements?

- ✓ View your electronic statement anywhere, anytime.
- ✓ Easy to sign up.
- ✓ Your digital statement will be available days before it would arrive in the mail.
- ✓ No need to worry about lost or stolen statements.
- ✓ Less mailbox clutter.
- ✓ Replacing your multi-page paper statement with an electronic version saves trees and reduces greenhouse gases associated with paper manufacturing, printing, and mail transportation.

To sign up for eStatements, simply log into your internet banking and select "Profile" in the top right hand corner of the screen. To the right of the Electronic Statement section, click "Edit". The current delivery method is displayed and you'll need to follow the directions under the "Terms and Conditions" to proceed. Easy! PS. If you do not have internet banking, enroll now at [www.TheMissouriBank.com](http://www.TheMissouriBank.com)



The Missouri Bank logo is displayed on the left, with a stylized map of Missouri. To the right is a photograph of a brick bank branch building with a white portico and columns. The slogan "Your Home. Your Dreams. Your Bank." is written in orange text above the building. Below the logo, the following text is listed: "Warrenton | Wentzville | Sedalia Foristell | Hermann | Smithton Columbia N | Columbia S". At the bottom, the website "www.TheMissouriBank.com" is shown, along with "Member FDIC | Equal Housing Lender".

## Customer Spotlight

BY TAMMY COVER

Hassler Repair Service is a 3rd generation family-owned small business in Smithton, MO. Hassler Repair was originally opened by Arnold Hassler in 1960 to service local farmers vehicles and equipment. Arnold's son, Wayne Hassler, took over the business in 1980 and eventually his daughter, Katie (and son-in-law Justin Brown), acquired it in 2010. Today, the business still continues to thrive while serving the Smithton area!



Since its inception, each generation of Hassler has utilized the Smithton bank branch for their daily needs. Katie rarely misses a work day to visit the bank! As the main teller (and branch manager) of the Smithton location, I have all of her account numbers memorized and try to make each transaction as smooth and easy as possible.

Smithton's small branch is very convenient and becomes not only a business location, but a source of community. You can find the same customers visiting daily, not only to conduct banking business, but sometimes even bringing in the occasional extra summer produce or farm eggs to share.

## We don't have JUST branches. We have ROOTS too.

BY PAM WISS

In our town of less than 800 people, Foristell has a little bit of everything! We have a police department, fast food restaurants, several churches, truck stops, a real estate office, a repair/towing shop, a food pantry, used car lot and, of course, The Missouri Bank! Since this branch opened in 2008, we've continued to see growth in this area, with new businesses and many new homes being built.



Our Foristell employees compliment each other and make a great team. We are always ready and willing to provide excellent service for each customer and their individual banking needs. Whether it is our employees that have been with us since the branch opened or the ones that have been with us only a few years, we all agree the best part about this small community is the amazing people that live and work here. Over the years, we have met and gotten to know many good people and families. We know our customers by name, and like to think of them as friends...not just customers. Some share family stories with us and we'd like to think it's because of our comfortable, welcoming atmosphere inside our branch.

We are grateful to be a part of such a small, friendly town and are thankful for our customers who have chosen our bank and location! We look forward to many more years of serving our community and to continue to offer our first-rate, unique attentiveness to each and every customer!

[Warrenton](#)

636-456-3441

[Wentzville](#)

636-327-4900

[Sedalia](#)

660-827-5520

[Foristell](#)

636-673-1430

[Hermann](#)

573-486-3134

[Smithton](#)

660-343-5394

[Columbia N](#)

573-777-1000

[Columbia S](#)

573-777-9500

## Important Dates

Monday, June 14

Flag Day

Saturday, June 19

Juneteenth

Sunday, June 20

Father's Day

Sunday, June 20

Summer Begins

Sunday, July 4

Independence Day

Monday, July 5

Independence Day Observed

All Locations Closed

Sunday, July 26

Parents' Day

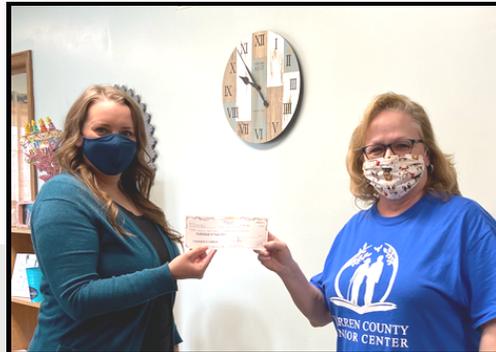
# Bank Birthdays and Anniversaries

## Birthdays

Janelle B, Foristell, July 10  
 Daphne R, Warrenton, July 17  
 Jason V, Hermann, July 17  
 Mary V, Warrenton, July 18  
 Angela S, Sedalia, July 25  
 Patti S, Warrenton, July 30  
 Kathy B, Hermann, August 13  
 Joyce C, Sedalia, August 15  
 Kimber F, Sedalia, August 18  
 Gloria G, Hermann, September 3  
 Mary A, Warrenton, September 16  
 Connie D, Warrenton, September 17  
 Jodee F, Warrenton, September 25  
 Aaron S, Columbia N, September 29

## Anniversaries

Julie N, Foristell, July 2009  
 Lisa J, Wentzville, July 2019  
 Janelle B, Foristell, July 2019  
 Charlene T, Wentzville, August 1995  
 Pam S, Warrenton, August 2015  
 Tiarra S, Sedalia, August 2020  
 Daphne R, Warrenton, September 1990  
 Gloria G, Hermann, September 2005  
 Terri S, Warrenton, September 2006  
 Kimber F, Sedalia, September 2006  
 Kaylee S, Warrenton, September 2016  
 Mary A, Warrenton, September 2018



# The Missouri Bank Gives Back

BY MELANI MOORE

At The Missouri Bank, we are only as strong as the communities we serve, so being involved in our local neighborhoods is a huge part of our role as a community bank. Even during the pandemic, we've participated in many sponsorships, events and fundraisers (mainly online) throughout the current year. However, that's not where it ends. The idea of "Denim for Donations" began in October 2020, as our employees are always looking for ways to help. The program was designed for just that reason, to give back while having a little fun with casual attire.

Over the last 6 months, this effort has made a great impact in our communities. We have invested in local senior citizens, front line families, animal rescues, and many others in need. For the month of February, TMB donated \$763 to No Kill Columbia. One of the organization's main mission is to end the unnecessary killing of companion animals in Columbia, and by ensuring that all healthy and treatable animals find forever homes.

In March, we took a different route. We chose to donate our proceeds to the Warren County Senior Center. The Senior Center has been providing quality meals and helpful service to senior citizens since 1974. Since November and the rise of COVID, the dining room has been closed, but curbside pickup is still available, as well as their "Meals on Wheels" program. We raised \$798.00 for the charity.

# We Think Someone Is Following Us...We Hope It Is You!



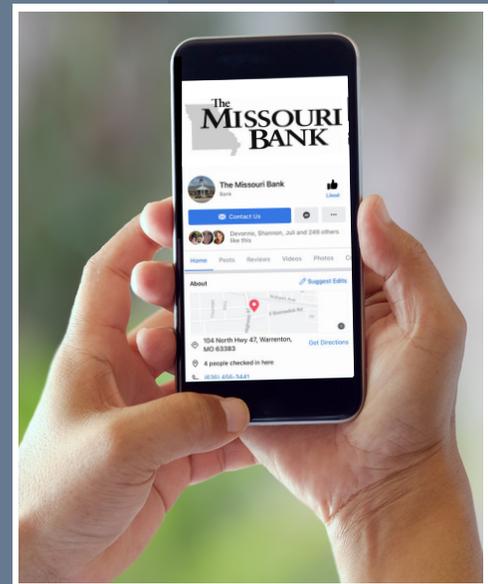
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Do not have social media?  
 That is fine - visit our website  
 for more information!  
[www.TheMissouriBank.com](http://www.TheMissouriBank.com)

Scan the QR  
 Code with your  
 phone to get  
 quick access to  
 our website!

